Vanessa Frank, MBA, CMI, has over 20 years indirect tax experience. She began her career in the Chicago SALT practice at Arthur Andersen where she was first introduced to sales tax. Post Andersen, Vanessa focused solely on US indirect tax issues in various roles at Kraft Foods – working primarily on use taxes and manufacturing audits. During her time at Kraft, Vanessa pursued her MBA in Finance & International Business and then supported the consolidated reporting for Kraft's Nabisco businesses. Vanessa eventually moved west – to San Francisco – to pursue sales tax roles in both consulting and within industry. Vanessa is currently Director, Indirect Tax at eBay where she provides solutions for indirect tax challenges for the Americas – including US, Canada, Mexico, and South America.